

GENERAL CONDITIONS OF SALE

PRICE LIST 2017 BEGINNING FROM 1st JUNE 2017 - VAT EXCLUDED

ORDERS

The selling of BREM products DDU UK retailers according to INCOTERMS 2000, is ruled by the general conditions hereafter listed. Further changes will be valid only if confirmed by us in writing.

The order confirmation must be checked when received, if, within 2 calendar days, further information does not follow, the confirmation is considered valid to start manufacturing.

BREM reserves the right to add modifications to the dimensions and to effect differentiated deliveries for goods in the warehouse and goods in manufacturing.

The technical specifications concerning the BREM radiators, which involve the tolerance of use, must be considered as approximate and subject to variations.

ORDER MODIFICATIONS

Variations and cancellations of orders are subject to our written approval. The costs already met will be debited to the buyer. Orders with a fixed-time confirmation can be cancelled or modified only within the delivery term.

The possible modifications, subject to the BREM written approval, to be made on radiators in manufacturing, involve an additional charge of 40-70% of the cost of the radiator; if the required modifications are not possible, the radiator will be completed as standard and debited as the order confirmation.

DELIVERY

All goods shall be delivered, upon the terms in the confirmation of order that indicates the loading date, by means of BREM s.r.l.'s handing over the goods to the shipper who is then responsible for actual delivery of the goods.

Should the reseller fail to pick up the delivered goods, the Company reserves the right to debit the reseller the cost and liability of storage and the materials shall be invoiced as normal.

BREM s.r.l. reserves the right to choose the packaging type; special packing materials shall be invoiced separately.

If there is a delay in delivery of the goods by BREM for technical reasons or reasons involving product quality, the reseller may not refuse delivery or collection of the goods ordered.

CLAIMS AND RETURNS

Claims for damage due to transport or lost goods must be pointed out on signing the delivery note with reservation for the received goods, and informing BREM s.r.l. in writing within two days.

Claims for visible manufacturing faults must be communicated at the moment of the unpacking and before mounting the radiator.

No return will be accepted without our written approval.

Damaged radiators must be returned to the company for suitable repairs within 10 days, as these are made-to-measure goods.

PAYMENT

Unless otherwise agreed, all invoices shall be paid within 30 days, in full and without further discounting.

All delivered goods remain the property of BREM until full payment is made; in the event of non-payment, Brem s.r.l. reserves the right to withdraw any unpaid goods.

TOLERANCES

Brem radiators are built with great care: the machining and welding at up to 1085° may cause expansion and stretching (tolerance \pm 3mm)

GUARANTEE

BREM radiators are guaranteed for three years, beginning from the delivery day, provided that they have been used in the appropriate way and the installation has been performed correctly.

All accessories are guaranteed for two year. Any components that are found to have manufacturing or material defects within the warranty period shall be repaired free of charge upon request (in writing), ex your works, without making any changes to the structure or color.

All returns (defective materials) shall be packed and sent to our production site using our courier, after obtaining our written authorization to do so.

Any transport damages due to inadequate packaging will be charged.

The guarantee does not cover products which have not been paid for and products which have been damaged by:

- unsuitable storage of radiators without the plastic packaging and/or in humid locations
- incorrect installation and use;
- incorrect maintenance: cleaning with aggressive detergents can ruin the surface; clean the surface using a damp cloth and polish it with car wax;
- installation carried out by unqualified personnel
- repairs carried out without written permission from BREM s.r.l.;
- addition of aggressive chemical products in the heating system water;
- periodical emptying of the heating system;
- connection to heating systems with an open expansion tank, or to water treatment equipment or to overloaded systems;
- operating pressures higher than those in the technical specifications;
- connection to sanitary water apparatus.
- using hemp on fittings supplied with an O-ring